

PROPOSED MODIFICATION TO PRACTICE 4-17 (Redline follows)

4.17 Forecasting/Planning for Workload Fluctuations

Practice Statement:

A plan including an annual forecast, quarterly review, weekly/monthly engagement, or another agreed-upon frequency is developed to manage ticket volume and locate workload fluctuations.

Practice Description:

Facility owners/operators or their representatives develop methods to sufficiently forecast and plan for future workloads so that ticket requests may be completed on time. This best practice ensures that adequate personnel and equipment are available to complete all locate requests.

REDLINE MODIFICATIONS TO 4-17 BELOW

4.17 Forecasting/Planning for ~~Predictable~~ Workload Fluctuations



Practice Statement:

~~When the excavation site cannot be clearly and adequately identified on the locate ticket, the excavator designates the route and/or area to be excavated using white premarking, either onsite or electronically (when available through the one call center), prior to or during the request for the locate ticket.~~ **Error! Hyperlink reference not valid.**

A plan ~~including an annual forecast, quarterly review, weekly/monthly engagement, or another agreed-upon frequency~~ is developed ~~to manage ticket volume and locate workload for managing unpredictable~~ fluctuations.

~~Clea~~ **Practice Description:**

Facility owners/operators and/or their representatives develop methods to sufficiently forecast and plan for future workloads so that ticket requests may be completed ~~on time in a timely manner~~. This ~~best practice~~ ensures that adequate personnel and equipment are available to complete all locate requests. ~~Note: this practice does not limit the number of one call requests from excavators.~~