

Transaction Record Wording – TR-2021-02 – Review of Chapter 3, Proposal 2

Date Edited by Team

Task Team Update – 09.10.2021

Proposal 2 – Modification to Practice 3-1

PROPOSED WORDING - CLEAN

3.1: Proactive Public Awareness, Education, and Damage Prevention Activities

Practice Statement:

The 811 Center has a documented and proactive public awareness, education, and damage prevention program.

Practice Description:

The 811 Center seeks opportunities to promote the need to “Call or Click Before You Dig.” All promotion is intended to enhance awareness of responsibilities to safeguard workers and the public; protect the integrity of buried infrastructure; foster a cooperative approach between the owners of buried facilities and the excavating community toward preventing damage to buried facilities, and promoting its service. Typical 811 Center activities include the following:

- Promotional items
- Media advertising
- Maintain a social media presence
- Participation at safety meetings
- Presentations, conferences, seminars, trade shows and other community events
- Excavator awareness and education programs
- Distribution of education material describing how the 811 system works
- Maintaining a database of active stakeholders of the local digging community
- Facilitating meetings between stakeholders
- Participation in local damage prevention or facility location and coordination committees
- Advocacy and inclusion in legislative processes

References:

- One Call Systems International Voluntary Recognition Program
- Existing operating practices from various states’ 811 Centers or existing practices from stakeholders
- [811 Center Information](#)
- 49 CFR Part 192
- 49 CFR Part 198
- National Transportation Safety Board (NTSB) Safety Study (NTSB/SS-97/01; PB97-917003)

PROPOSED WORDING – TRACKED CHANGES

► **Chapter 3: 811 Centers**

3.1 Proactive Public Awareness, Education, and Damage Prevention Activities

Practice Statement:

The ~~one-call-center~~**811 Center** has a documented and proactive public awareness, education, and damage prevention program.

Practice Description:

The ~~one-call-center~~**811 Center** seeks opportunities to promote the need to “Call ~~or~~ Click Before You Dig.” ~~All promotion is intended to~~ enhance awareness of responsibilities to safeguard workers and the public; ~~and~~ protect the integrity of ~~the~~ buried infrastructure; ~~to~~ foster a cooperative approach between the owners of buried facilities and the ~~digging excavating~~ community toward ~~the prevention of preventing~~ damage to buried facilities, and ~~to promote the service it provides~~ promoting its service. Typical ~~call~~**811 Center** activities include the following:

- Promotional items
- Media advertising
- Maintain a social media presence
- Participation at safety meetings
- Presentations, conferences, seminars, and trade shows and other community events
- Contractor-Excavator awareness and education programs
- Distribution of education material describing how the ~~one-call~~**811** system works
- Maintaining a database of active ~~members-stakeholders~~ of the local digging community
- Mediating and rationalizing the expectations Facilitating meetings of between both the facility owners/operators and the digging community all stakeholders
- Participation in local damage prevention or facility location and coordination committees
- Advocacy and inclusion in legislative processes

References:

- One Call Systems International Voluntary Recognition Program
- Existing operating practices from various states’ ~~one-call-center~~**811 Centers or existing practices from stakeholders**
- One-Call-Center811 Center Information
- 49 CFR Part 192
- 49 CFR Part 198
- National Transportation Safety Board (NTSB) Safety Study (NTSB/SS-97/01; PB97-917003)